



Cambridge City Council
South Area Committee

Date: Monday, 13 June 2022

Time: 7.00 pm

Venue: Virtual Meeting via Microsoft Teams

Contact: democratic.services@cambridge.gov.uk, tel:01223 457000

Agenda

- 1 Welcome, Introduction and Apologies for Absence
- 2 Declarations of Interest
- 3 Notes of Previous Meeting (Pages 3 - 6)
- 4 Matters and Actions Arising from the Minutes
- 5 Open Forum
- 6 A New Road Classification for Cambridge (Greater Cambridge Partnership) (Pages 7 - 22)
- 7 Environmental Report - SAC (Pages 23 - 48)

City Councillors: Ashton, Cox, S. Davies, Dryden, Flaubert, Hauk, Lee, McPherson and Page-Croft

County Councillors: Beckett, Goodliffe and Slatter

Information for the public

Details how to observe the Committee meeting will be published no later than 24 hours before the meeting.

Members of the public are welcome to view the live stream of this meeting, except during the consideration of exempt or confidential items, by following the link to be published on the Council's website.

Any person who participates in the meeting in accordance with the Council's public speaking time, is deemed to have consented to being recorded and to the use of those images (where participating via video conference) and/or sound recordings for webcast purposes. When speaking, members of the public should not disclose any personal information of any individual as this might infringe the rights of that individual and breach the Data Protection Act.

If members of the public wish to address the committee please contact Democratic Services by 12 noon two working days before the meeting.

Questions can be submitted throughout the meeting to Democratic.Services@cambridge.gov.uk and we will endeavour to respond to questions during the discussion on the relevant agenda item. If we run out of time a response will be provided to members of the public outside of the meeting and published on the relevant Area Committee meeting webpage.

For full information about committee meetings, committee reports, councillors and the democratic process:

- Guidance for how to join virtual committees run via Microsoft Teams: <https://www.cambridge.gov.uk/have-your-say-at-committee-meetings>
- Website: <http://democracy.cambridge.gov.uk>
- Email: democratic.services@cambridge.gov.uk
- Phone: 01223 457000

SOUTH AREA COMMITTEE

7 March 2022

7.00 - 8.15 pm

Area Committee Members: Councillors Hauk (Vice-Chair in the Chair), Cox, Flaubert, S Davies, McPherson. County Councillors Beckett, Goodliffe and Slatter.

Officers:

Head of Property Services: Dave Prinsep

Community Funding and Development Manager: Jackie Hanson

Anti-Social Behaviour Officer: Maureen Tsentides

Committee Manager/meeting producer: Gary Clift

Police Officers in Attendance:

Inspector Rogerson and PCs Horsfall and Rossiter

FOR THE INFORMATION OF THE COUNCIL**22/1/SAC Welcome, Introduction and Apologies for Absence**

Apologies were received from Councillors Ashton, Dryden, Lee and Page-Croft.

22/2/SAC Declarations of Interest

There were no declarations of interest.

22/3/SAC Notes of Previous Meeting

Noted. There were no outstanding matters to report back.

22/4/SAC Open Forum

The secretary of the RedCross Areas Residents Association asked:
How can an area like ours Red Cross Lane, Stansgate Avenue, Greenlands CB2 that is swamped by issues coming into our three tiny cul-de-sacs to access hospitals/CBC (plus travelling through from Trumpington) get support to Design Out the Problems?

County Councillor Beckett replied that from a Highways perspective, he will be picking this issue up with the police.

Councillor S Davies advised that the residents should continue to document what they are experiencing and passing it on to the authorities/Police. The city council's job as the planning authority is not to compound the situation in this locality nor to replicate what has occurred in other locations. Cllr Davies encouraged the residents to keep the pressure on.

PC Horsfall for Cambridgeshire Police (present for the next agenda item) informed the meeting that the Police did patrol regularly, but encouraged the residents to continue to be actively reporting incidents for example anti social moped driving.

22/5/SAC Policing and Safer Neighbourhoods

The Committee received an update from the Council's anti-social behaviour team and the local Police on the Neighbourhood Profile for the South Area since it had been last reported on 6 September 2021.

The details of the presentation and discussion can be viewed here in full:

[South Area Committee 7pm - YouTube](#)

The discussion focussed on anti social driving in Church End with councillors agreeing to continue to pursue solutions across the city and county councils and on Park and Ride sites continuing to attract anti social behaviour.

A question from Trumpington Residents Association regarding the simplicity of using on-line Police eforms was responded to by the Police advising that a fix to the current eform was being progressed.

Councillors noted the continuation of the police priorities for the South Area as described in the report and the officers noted the councillors discussion.

22/6/SAC SAC Area Committee Grants 2022-23

Jackie Hanson introduced the report.

In supporting the proposals in the report, councillors noted that the grant decisions would be taken by the officer following the meetings of the four area committees.

Councillors thanked Jackie for her work for the Council and wished her a happy retirement.

The meeting ended at 8.15 pm

CHAIR

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**GREATER
CAMBRIDGE
PARTNERSHIP**



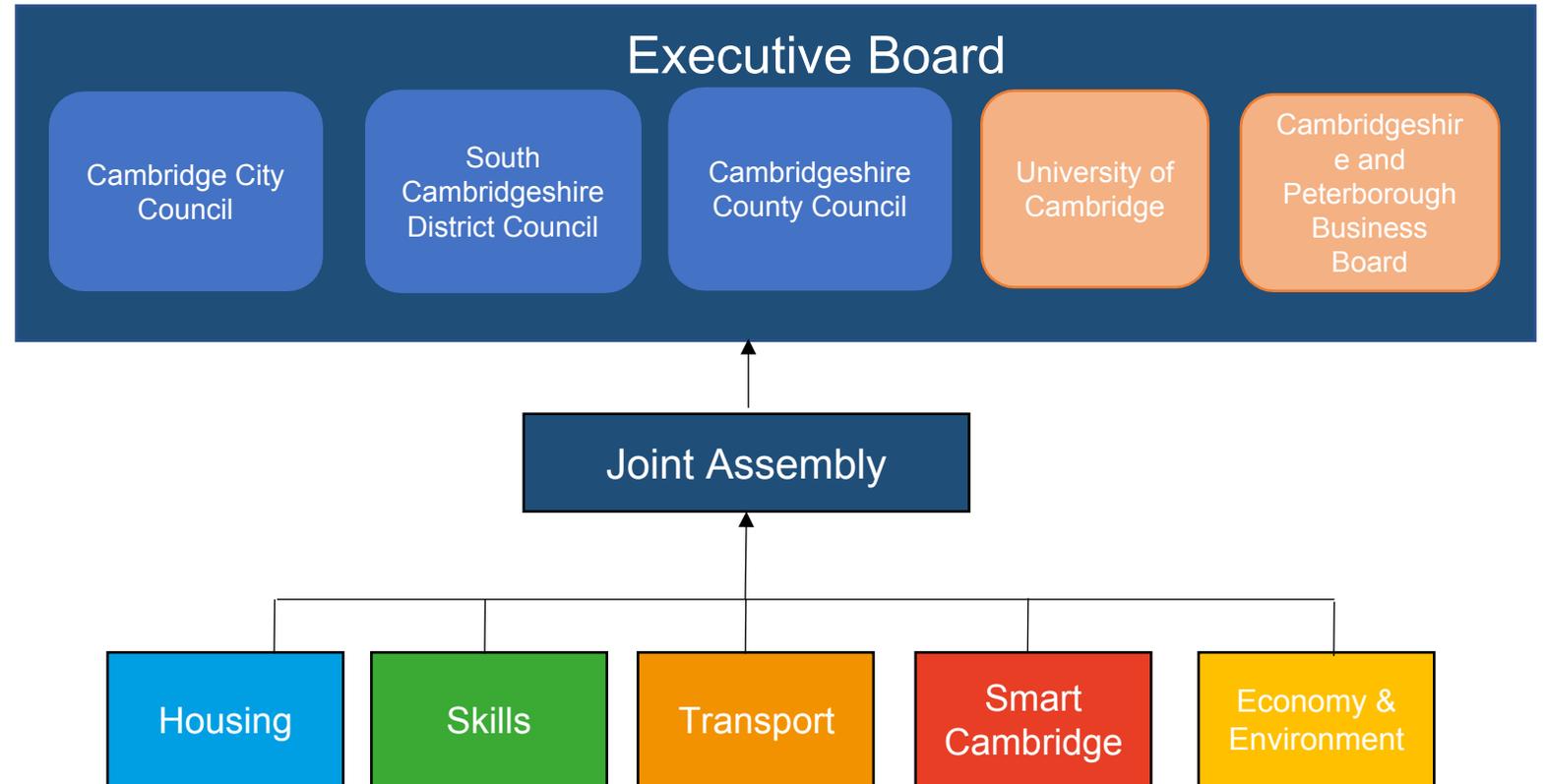
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Agenda Item 6

A new road classification for Cambridge

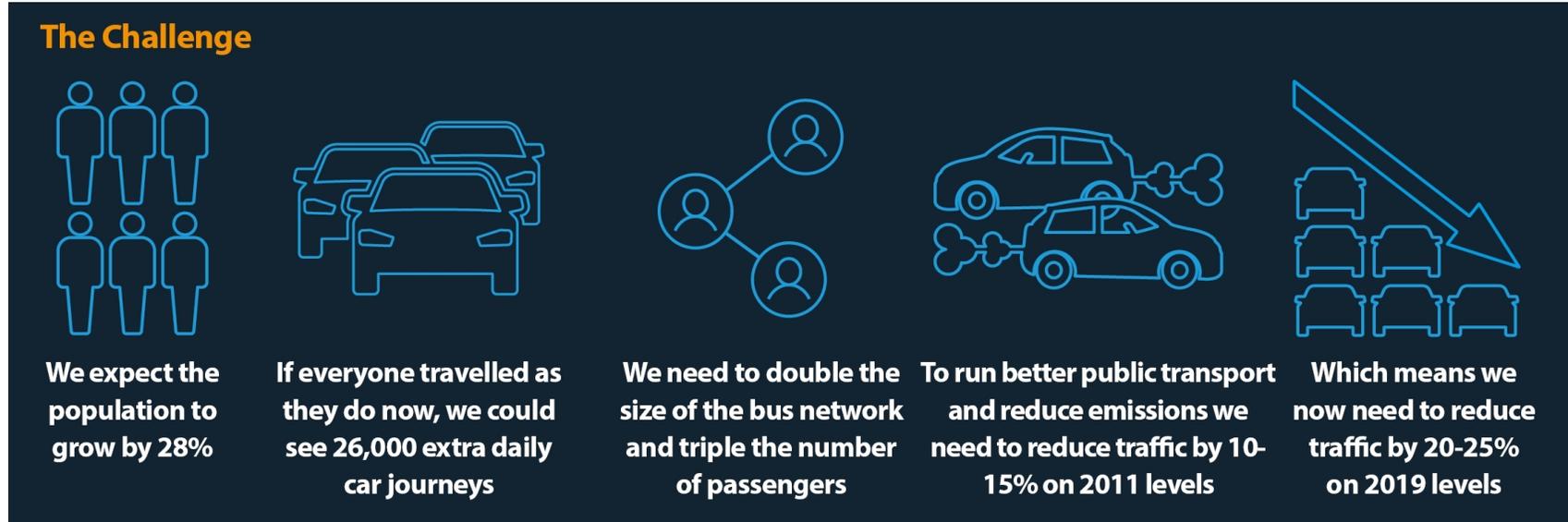
The Greater Cambridge Partnership

- The delivery body for a City Deal with central Government.
- Enabling investment in infrastructure, housing and skills to facilitate inclusive growth.
- Started in 2014.
- Brings key partners together.
- Covers Cambridge City and South Cambridgeshire district.



The challenge for Greater Cambridge

The Challenge



The infographic consists of five columns, each with an icon and a text block. 1. Icon: Six human figures. Text: 'We expect the population to grow by 28%'. 2. Icon: A line of cars. Text: 'If everyone travelled as they do now, we could see 26,000 extra daily car journeys'. 3. Icon: Three people icons connected by lines. Text: 'We need to double the size of the bus network and triple the number of passengers'. 4. Icon: Two cars with exhaust smoke. Text: 'To run better public transport and reduce emissions we need to reduce traffic by 10-15% on 2011 levels'. 5. Icon: A stack of cars with a large downward arrow. Text: 'Which means we now need to reduce traffic by 20-25% on 2019 levels'.

We expect the population to grow by 28%

If everyone travelled as they do now, we could see 26,000 extra daily car journeys

We need to double the size of the bus network and triple the number of passengers

To run better public transport and reduce emissions we need to reduce traffic by 10-15% on 2011 levels

Which means we now need to reduce traffic by 20-25% on 2019 levels

We need to reduce traffic by 15% to create manageable levels.



We need to encourage more people to walk, cycle or use public transport, and we want to do so through improved services and better facilities for walking and cycling.

Context

- Part of the GCP City Access project:
 - Improve the way that people move around Cambridge
 - Encourage more use of public transport, walking or cycling rather than private car
- Making Connections:
 - Consultation in 2021 on proposals for:
 - A new bus network
 - Better cycling and walking routes and high quality public spaces
 - Introducing the proposals for a form of charging for driving and/or parking in the city
 - GCP Executive Board to consider the consultation feedback later this year

Why a review now?

The road classification was last reviewed in the early 1980s. Cambridge has changed considerably since then and a further review of the road network needs to take place also taking into consideration

- Quality of life objectives
- Air quality legislation and obligations
- Declaration of climate emergency
- Decarbonising Transport plan
- National Walking, Cycling – Gear Change
- Bus Back Better
- Local Transport and Connectivity Plan/Greater Cambridge Local Plan
- Physical changes to road network

Further changes are needed to better reflect the changing priorities.



What are the key aims of the review?

- Support an improved quality of life
- Help meet the challenges of climate change
- Improve health and wellbeing by providing a better environment for physical activity
- Improve air quality by reducing congestion and encouraging active travel and use of public transport
- Create a sense of place as part of the highway network
- Improve access to work, education, leisure and green spaces in the city

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The current road classification in Cambridge



Review ambition - general approach

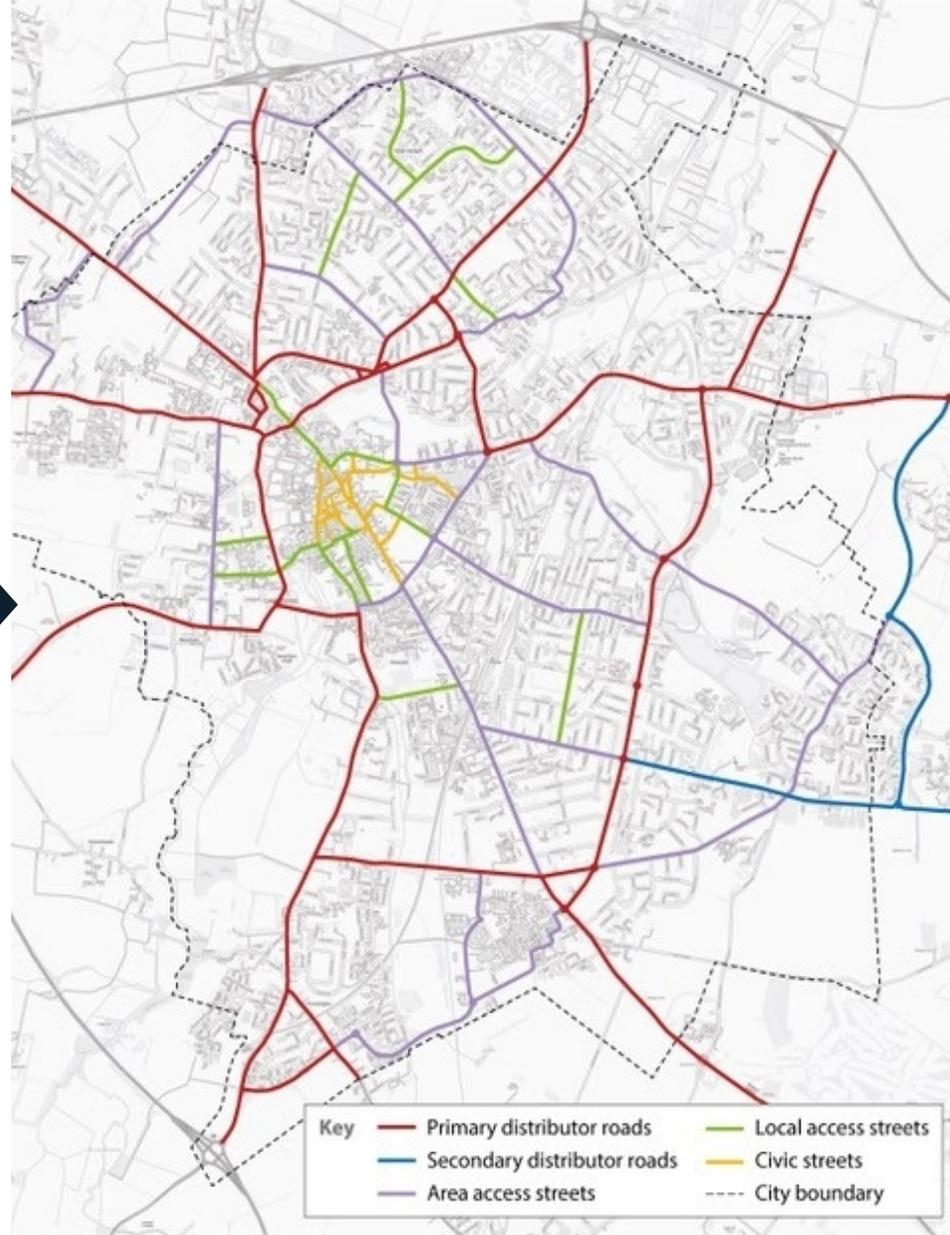
- Trips by cars, vans and lorries required to use main roads for as much of their journey as possible to reduce traffic on local roads and streets.
- Some local streets currently used as through routes/rat runs between main roads no longer open to through traffic.
- Point road closures (known as modal filters) would be put in place on local roads and streets to stop through movements by private motor vehicles.
- Access to these local roads and streets would be made from the closest main road junction to reach their destination.

Review ambition - potential outcome

- Journeys by private motor vehicle might be less direct and potentially longer.
- In future, local streets would carry less traffic, with reduced levels of noise, congestion and pollution but some main roads could see an increase in traffic.
- Traffic modelling undertaken to assess changes in traffic to consider what could be done to address any increases.
- Cyclists and scheduled buses would be allowed through closure points to make these trips as reliable, pleasant and convenient as possible.

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What could the
future road
classification
look like?



Proposed road classifications

- Primary distributor roads: main roads that all traffic could use
- Secondary distributor roads: smaller roads that all traffic could use to get to the city
- Area access streets: roads that would link the main roads to C roads in the city
- Local access streets: roads that would link the main roads to smaller roads in the city
- Civic streets: mainly small streets in the city centre. Access for vehicles would be restricted

Key issues for consideration

- Traffic displacement
- City centre bus routing
- Pedestrian and cycling priority
- Access for taxis
- Deliveries to the city centre
- Road safety
- Vehicle and user exemptions

What we are asking for feedback on?

Mode	Network accessibility	Detail
Walking	Access to whole network other than where road safety would be compromised.	Pedestrian access to be restricted or prohibited only where road safety would be compromised, e.g. bus station where reversing buses conflict with pedestrian safety.
Cycling	Access to whole network other than where road safety or pedestrian comfort and convenience would be compromised	Access for cycling to be restricted or prohibited only where road safety or pedestrian convenience or comfort would be compromised and where a suitable alternative route is available e.g. in densely populated pedestrian streets where access for cycling may be limited by time of day.
Bus <ul style="list-style-type: none">• Local bus services• School transport• Community transport	Extensive network access other than on network street categories where bus movements are not permitted.	<p>Buses operating local services to be allowed access through network modal filtering points on those categories of street where through bus movements are permitted.</p> <p>Buses being used for school transport and community transport vehicles to be permitted through network modal filtering points on those categories of street where through bus movements are permitted.</p>

What we are asking for feedback on?

Mode	Network accessibility	Detail
Cars <ul style="list-style-type: none"> Private cars Taxis Motorcycles 	Routing to maximise the use of distributor roads and minimise the use of other network street categories i.e. access and egress to/from city destinations should be made via the closest available distributor road junction(s)	<p>Cars and motorcycles will not be allowed access through network modal filtering points.</p> <p>Consultation will help shape any exemptions for taxis and/or other car users where the impacts from filtering traffic are disproportionate.</p>
Commercial vehicles <ul style="list-style-type: none"> Light goods vehicles Heavy goods vehicles Coaches 	Routing to maximise the use of distributor roads and minimise the use of other network street categories i.e. access and egress to/from city destinations should be made via the closest available distributor road junction	<p>Goods vehicles will not be allowed access through network modal filtering points.</p> <p>Within streets subject to restricted access, goods vehicles will not be permitted access outside of the restricted periods other than for vehicles operating zero emission freight consolidation schemes.</p>
Emergency service vehicles	Access to whole network	Emergency service vehicles to be allowed access through network filtering points either through 'exemption-listing' at camera enforced filters or using keys at physically enforced modal filters.
Vehicles used by blue badge holders	Level of access to be determined through consultation	<p>The ambition is to promote access for disabled residents across the network.</p> <p>Consultation will help shape the approach to delivering on this ambition.</p>

Next Steps

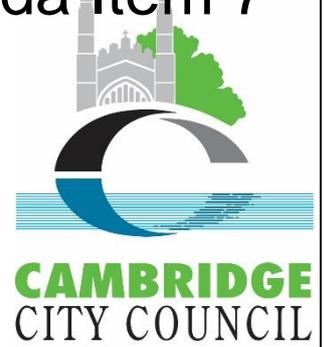
Consultation period will run from 23 May to midday on 18 July 2022.

GCP public meetings:

- Wednesday 15 June: 5-7pm, online Zoom surgery
- Wednesday 29 June: 6-8pm, online Zoom meeting
- Monday 4 July: 6:30–8:30pm, in-person meeting at Fenners Gallery,
Kelsey Kerridge Sports Hall

Any questions?

Environmental Report



Cambridge South Area

[Covering the wards of Cherry Hinton, Queen Edith's and Trumpington]

Period of December 2021 to May 2022

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1. Introduction

This report provides an overview of the council's Streets and Open Spaces, Environmental Health and Shared Waste service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and has the opportunity to engage in and help to shape this activity, including identifying specific local service requests/ issues.

1. Streets and Open Spaces Operations Team:
 - a. Street cleansing and Grounds Maintenance – cleans all residential streets and public land and maintains all grass and shrub beds across the city.
 - b. Community Engagement Team - works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
 - c. Enforcement Team - investigate and take action against instances of environmental crime and dog control issues in public places across the city.
2. Streets and Open Spaces Assets Development Team:
3. Streets and Open Spaces Projects Team
 - a. Projects
 - b. Parks
 - c. Trees
4. The Greater Cambridge Shared Waste Service provide rubbish and recycling collections from homes and business Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle.
5. Environmental Health:
 - a. Pest control – free treatments for rats, mice, cockroaches, bedbugs, and pharaohs ants
 - b. Private sector Housing interventions – complaints and investigations regarding condition of properties
 - c. Other public health interventions – refuse, hoarding, bonfires
 - d. Noise complaints – daytime and night-time noise complaints,

2. South Area Profiles

In this section an update of what teams have been doing in the previous six months is detailed.

Ward Profile: Cherry Hinton

Map



Community Engagement team

The Community Engagement Team attended Cherry Hinton Primary School in February to undertake a presentation to school children around Environmental Crime/Biodiversity and are attending again later in the summer term.

The Community Engagement team facilitated a corporate event with Benevolent in April 2021. The team completed various projects at Cherry Hinton Recreation Ground including bench renovation, watering trees, and laying woodchip around recently planted trees.



A green team session was run at Cherry Hinton Recreation Ground was run in May where volunteers completed a litter pick and undertook bench renovation.



In March a green team was held at Cherry Hinton Hall and volunteers undertook young tree maintenance and cleared weeds from under the large oak.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

- The Orchards – Suspected abandoned vehicle investigated, resulting in the vehicle being declared abandoned, removed from the site, and taken to storage. Subsequently the registered keeper came forward to claim and collect their vehicle.
- Cherry Hinton Road – In January - litter thrown from a motor vehicle was witnessed, the suspect identified, and a fixed penalty notice issued for the littering offence. The same was witnessed in February and a fixed penalty notice also issued.
- Teversham Drift – In January a suspected abandoned vehicle was investigated, a notice was issued and attached to the vehicle. Upon reinspection the vehicle was no longer parked at the site. In February two vehicles were reported as suspected abandoned. Notice issued on one vehicle which was subsequently claimed and one vehicle of not on site at time of inspection.
- Headington Close – One suspected abandoned vehicle investigation was conducted, and a notice issued, and a letter sent to the registered keeper, who subsequently claimed the vehicle.
- Kathleen Elliott Way – In February and March two suspected abandoned vehicles were investigated; vehicles were no longer on site at time of inspection.
- Chalfont Close – A suspected abandoned vehicle investigation was conducted, and a notice issued and attached to the vehicle, which prompted the vehicle registered keeper to call and claim the vehicle.
- Norman Way – A suspected abandoned vehicle investigation was undertaken, and a notice issued, and a letter sent to the registered keeper who called to claim the vehicle and removed it from the site.
- Rectory Terrace – A suspected abandoned trailer was reported, which was no longer at the site at time of inspection.



If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Bree Donovan.

Operations Team

During this period, we have continued to litter pick, empty bins, deep clean the streets, cut our hedges and shrubs and in March start grass cutting again., we have continued to carry out these tasks in a safe manner concentrating on some deep cleaning of streets whilst there was a massive reduction in footfall during this time. Even with the massive reduction in footfall we still found that our bins needed emptying just as regularly, especially in our parks, as members of the public used these areas to take their daily exercise, and now lockdown measures are coming to an end people are using the parks more than ever, We are currently in consultation about changing the bins and rounds to accommodate the extra waste that is left every day on the parks, so will hopefully keep them clean and green for all.

We are also trying to keep up with the influx of fly-tipping across the city, especially in our housing areas, where we seem to be getting the higher concentrations. The sort of flytip we are getting is also very hard to pass to our enforcement team, as there is no way of knowing where it has come from.

We are also now trialling areas of grass where we are to use a 'cut and collect' machine. This means these areas are only cut a few times a year but when they are the cuttings are removed, which helps reduce the grass growth and promote more wildflowers, in those areas.

Grant Bishop, the Area Team Leader for the south of the city has now left the authority and we have recently appointed James Maberly to the post of Area Team Leader (South), James will be introducing himself to councillors from the respective three wards in the south in the very near future.

The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website, and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

Local Nature Reserves and Biodiversity

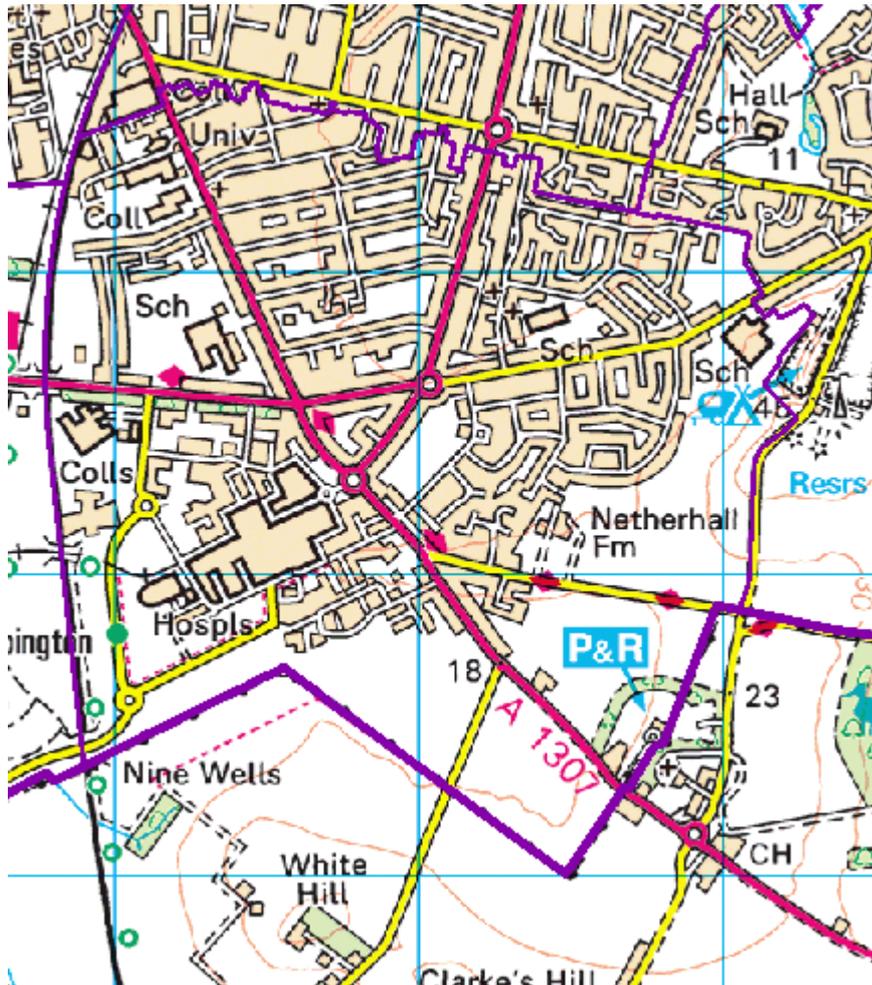
In April a bee bank was installed at Fulbourn Road green area.



If you would like to get involved with volunteering on the Local Nature Reserves, please get in contact with Vic Smith.

Ward Profile: Queen Edith's

Map



Community Engagement team

The community engagement team ran a green team event at Red Cross Lane in March to clear an area for local residents to use to grow herbs and flowers on.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

Regular patrols have been carried out in the area spending approximately 4 to 6 hours per week, during this time five vehicles were found to have breached the verge parking restrictions in Mowbray Road and Fendon Road, warning letters were sent to the registered keepers of each vehicle.

Two investigations were conducted into domestic waste incidents were carried out which resulted in one fixed penalty being issued for fly tipping domestic waste, and the other case had no evidence.



During the same period a dog control issue at Hulatt Road was reported, the issue was resolved by a joint visit with the housing office and fencing works being carried out. Several reports of dogs out of control on leads have been reported at Godwin Way but no suspects have been identified. A similar issue has been reported at Gunhild Way and the investigation is currently ongoing.

Two abandoned vehicle reports were received at Tillyard Way Wulfstan Way and Hills Road. Both vehicles were claimed by the owner.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Tony Durman.

Operations Team

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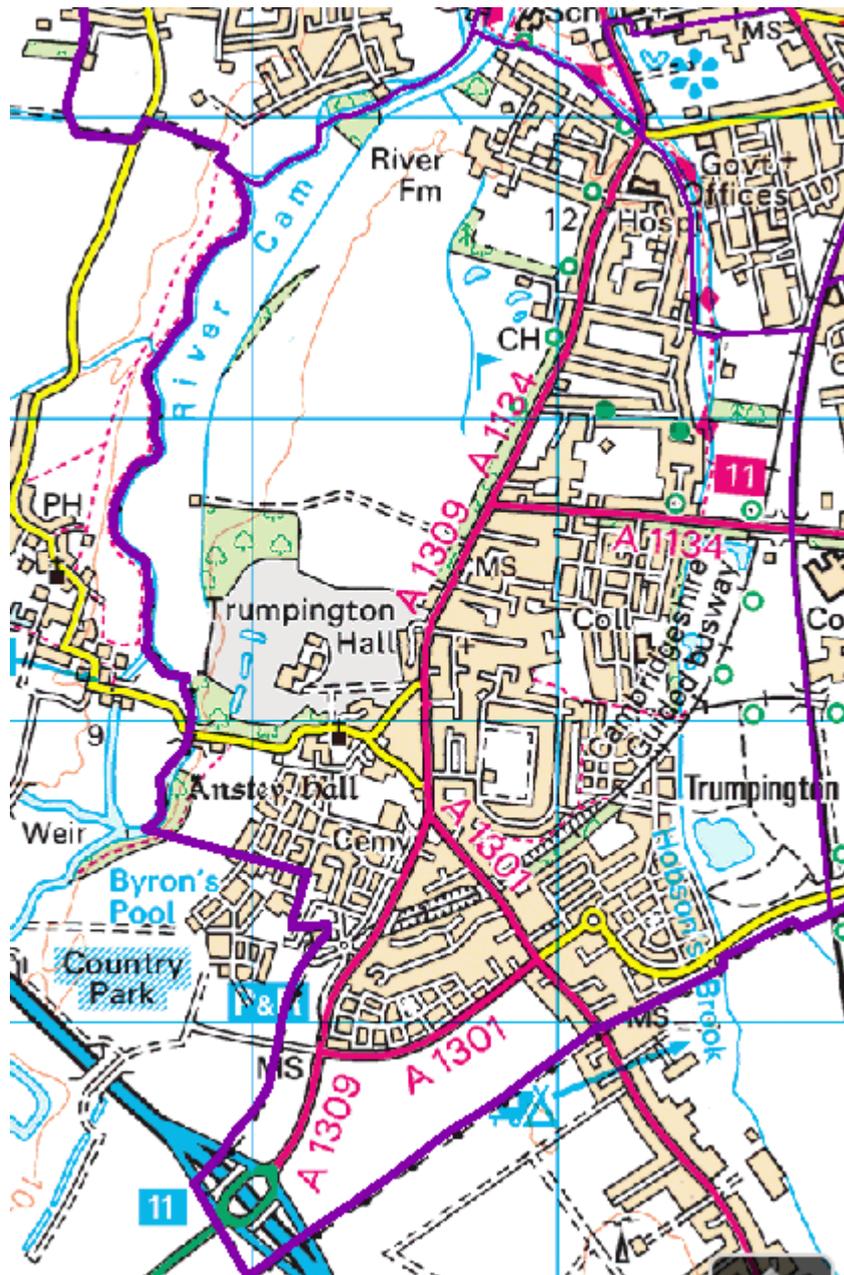
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Ward Profile: Trumpington

Map



Community Engagement team

In January the Community Engagement team ran a green team at the community orchard and did some hedge cutting.

As part of the Great British Spring Clean, two litter picks were held in Trumpington. One was at Byron's Pool in March and the other at Hobsons Park in April.

Community Payback undertook some work in February in the Paget Close area and the works included hedge cutting, litter picking and pavement edging.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

- Glebe Farm Drive - Cardboard and general household waste was found dumped next to the underground recycling bins. A suspect was identified; investigation conducted resulting in a fixed penalty notice issued for the offence of littering domestic waste.
- Clay Farm Drive – Two suspected abandoned vehicle investigations were undertaken, notices were issued, and letters sent to the registered keepers, vehicles subsequently claimed.
- Hawkey Road - Suspected abandoned vehicle investigation was conducted, and on inspection the vehicle seen parked at a different location, therefore found not to be abandoned.
- Hartree Lane – Two suspected abandoned vehicle investigations were conducted. One vehicle was not on site at time of inspection and the second vehicle was subsequently removed from the site after a notice was issued and a letter sent to the registered keeper.
- Woodpecker Way – Dog control issue reported, and advice was provided to the owner.
- Royal Way – A suspected abandoned vehicle investigation was conducted, and a notice issued, and letter sent to the registered keeper, vehicle was not on site at time of reinspection.
- Plantation Way – A large amount of cardboard found dumped. Suspects identified and the investigation is on-going
- Byron's Square Public Recycling Point – In February domestic waste consisting of recyclable and non-recyclable items found dumped next to the receptacles. Investigation resulted in a fixed penalty notice issued for failure to comply with household duty of care. In April, a large amount of domestic waste was found dumped outside the receptacles at the recycling point. Several suspects identified and investigations on-going.
- Foster Road – Dog control issue, dog straying loose reported. Education provided to the owner.
- Byron's Pool LNR – Dog on dog attack reported. Patrols of the area increased to make contact with the dog walker/owner.
- Harvest Road – Suspected abandoned vehicle investigation. Notice issued and the vehicle was no longer at the site at the time of re-inspection.
- Bishops Road - Suspected abandoned vehicle investigation undertaken. On inspection the vehicle was claimed in person by the registered keeper.
- Scotsdowne Road - Suspected abandoned vehicle investigation. Vehicle not on site at time of inspection
- Ellis Road – Suspected abandoned vehicle investigation. Notice issued and the vehicle was subsequently claimed by the registered keeper.
- Renard Way - Suspected abandoned vehicle inspection. Notice issued and letter sent to the registered keeper who subsequently claimed their vehicle.
- Rutherford Road – Suspected abandoned vehicle investigation. Notice issued and letter sent to the registered keeper – investigation on-going.
- Monkswell – Large cardboard box containing polystyrene found dumped. Suspect identified, investigation conducted, resulting in a fixed penalty notice issued for failure to comply with household duty of care.



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Community Engagement Team Updates

Hedgehog Holes

The Community Engagement Team continues to work with Cambridge Hedgehogs to promote hedgehog holes and highways. The team can assist residents by cutting holes in fences to facilitate hedgehog movement between gardens.



To date the team have cut over forty new hedgehog holes across the city. Should residents wish to have a hedgehog hole cut they can email the Community Engagement Team at sosvolunteers@cambridge.gov.uk who will make suitable arrangements.

Greater Cambridge Shared Waste Service Update

Greater Cambridge Shared Waste Service Updates for Cambridge (Covers the period of April 2021 to March 2022):

Event	Date	Area
21.04 2021	Online recycling talk	Hardwick Primary School
12. 05 2021	Online recycling talk	Barton Women's Institute
15.06 2021	Online recycling talk	Monkfield Primary School
17.06 2021	13-51 Carlton Way	Mini skip day with recycling information
03. 07. 2021	CCF Info session about how to calculate your carbon footprint and waste minimisation	Market Square
20.07 2021	CAD	Ekin Road
24.07 2021	CAD	Hanover and Princess Court and Russell Court
25.07. 2021	50th Anniversary of the CMT	Cambridge Museum of Technology
16.08 2021	COPE AGM	St Luke's Church Victoria Road
11.09 2021	Community Action Day	Wulfstan Way
18.09 2021	CAD	Brackyn Close
20.09 2021	Assembly recycling talk	Queen Edith Primary School
25.09 2021	CAD	Red Cross Lane
02.10 2021	CAD	Ditton Fields
16.10 2021	CAD	Tenby Close
17.10 2021	Recycling talk	Wesley Methodist Church
23.10 2021	CAD	Teversham Drift
30.10 201	CAD	East Chesterton Ashfield Close
13.11 2021	CAD	Birdwood Road
16.11 2021	Recycling talk	Arthur Rank Hospice
20.11 2021	CAD	Rawlyn Close
26.02.222	CAD	Trumpington (Byron Square)
05.03.22	CAD	Crathern Way
26.03.22	CAD	Peverel Road
19.03. 22	Educational Recycling talk	Papworth Trust

Environmental and Waste Data

Public Realm [South Area]

Period	Activity	Total number of incidents	Cherry Hinton	Queen Edith's	Trumpington
December 2020 to May 2021	Fly tipping	142	51	19	72
December 2021 to May 2022	Fly tipping	136 ¹	47 ¹	30 ¹	108 ¹
December 2020 to May 2021	Needles	23 needles (5 instances)	3 needles (3 instances)	0 needles	20 needles (2 instances)
December 2021 to May 2022	Needles	6 needles (5 instance) ¹	0 ¹	4 needles (3 instance) ¹	2 needles (2 instances) ¹
December 2020 to May 2021	Fixed penalty notices	12	8	2	2
December 2021 to May 2022	Fixed penalty notices	10 ¹	4 ¹	3 ¹	3 ¹

Summary of public realm data:

Fly tipping:

Hot spot maps within each of the ward profiles shows the numbers and locations of the flytips within the last six-month period.

Needles:

- Queen Edith's: In December one needle was found on Hills Road, in February two needles were found on Blinco Grove, and in March one needle was found on Blinco Grove.
- Trumpington: In January one needle was found on The Feb Causeway and in the same month one needle was found on Hills Road.

Fixed penalty notices:

Fixed penalty notices issued across the period includes two for littering, three for littering from a motor vehicle, one for commercial waste fly tipped, one for littering domestic waste, two for breach of household duty of care for waste and one for abandoning a vehicle.

¹ Data is from 1st December 2021 to 18 May 2022

Private Realm [South Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Legal Proceedings
December 2020 to May 2021	Pest Control	NA	60	NA	NA	NA
December 2021 to May 2022	Pest Control	NA	74	NA	NA	NA
December 2020 to May 2021	Refuse and waste complaints	0	NA	2	0	0
December 2021 to May 2022	Refuse and waste complaints	1	NA	2	0	0
December 2020 to May 2021	Other public health interventions ³	12	NA	2	0	0
December 2021 to May 2022	Other public health interventions ³	4Error! Bookmark not defined.	NA	2	0	0
December 2020 to May 2021	Noise complaints	63 ⁴	NA	2	2	0
December 2021 to May 2022	Noise complaints	20 ⁴	NA	2	1	0
December 2020 to May 2021	Private Sector Housing interventions	16 ⁵	NA	2	0	0
December 2021 to May 2022	Private Sector Housing interventions	20 ⁵	NA	2	2	1

² All complaints will generally have at least one such action.

³ Other public health complaints include odour, smoke, bonfires, filthy and verminous

⁴ Where multiple complaints have been received from one person these have only be counted as one complaint

⁵ Please note this figure relates to investigation of reactive service request and does not include proactive inspections.

Waste and Recycling Data [Greater Cambridge Area]

Recycling rate:

This is based total amount of recycling collected in blue and green bins. Waste is subject to seasonable fluctuations.

Activity	Q1 Apr-Jun 20/21	Q2 Jul-Sep 20/21	Q3 Oct-Dec 20/21	Q4 Jan-Mar 20/21	Total for 2020/21
Recycling rate – dry recycling	20.83%	21.22%	23.10%	24.62%	22.44%
Recycling rate – composting	32.47%	32.87%	23.67%	21.15%	27.54%
Amount collected for disposal	46.70%	45.91%	53.23%	54.23%	50.02%

3. Key contacts

Area	Contact	Telephone Number	Email
Community Engagement	Community Engagement Team	01223 458084	sosvolunteers@cambridge.gov.uk
Local Nature Reserves Ranger	Vic Smith	01223 458282	Victoria.Smith@cambridge.gov.uk
Enforcement (Cherry Hinton and Trumpington)	Bree Donovan	01223 457122	bree.donovan@cambridge.gov.uk
Enforcement (Queen Edith's)	Tony Durman	01223 458581	Tony.durman@cambridge.gov.uk
Streets and Open Spaces Operations / Commercial	Paul Jones	01223 458282	paul.jones@cambridge.gov.uk
South Area Operations Team Leader	James Maberly	01223 458282	James.maberly@cambridge.gov.uk
Recycling Champions	Birgitta Laurent	07525 213774	recycling.champions@scambs.gov.uk

If you have a question about one of the council's services, you will be able to find several answers on our website www.cambridge.gov.uk. If you can't find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01223 457000.

4. Volunteer schemes

Time Credits

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

Streets and Open Spaces Volunteers:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier, and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So, whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy, and looking their best.

With the support of a dedicated Area Ranger, you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city-wide events for volunteers
- Provide education to other members of the public
- Work with a variety of council departments and other agencies to solve problems that you find on your streets.

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers> or contact our Community Engagement Team on sosvolunteers@cambridge.gov.uk or 01223 458084

Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a recycling champion please visit our webpage <https://www.cambridge.gov.uk/become-a-recycling-champion>, or contact recycling.champions@scambs.gov.uk or telephone 07525 213774.

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